



**To Use Toni...**

Simply dial Toni-the-Teller: 407-857-8245 (Toll Free: 1-888-584-8268.)  
You will be asked to choose English or Spanish, then to enter your account number, and your personal authorization code.

From that point on, you will be given a number of menu choices. Simply press the corresponding number on your telephone key pad to access the information you need to perform the transaction you desire.

There are five main menus to choose from:

- a. To select an account to work with: Press 1
- b. To transfer money: Press 2
- c. For general information: Press 3
- d. For product information: Press 4
- e. For more choices: Press 5

Each of these menus will give you several options for account information and/or account activity. Simply press the corresponding number on your telephone keypad to access the information or activity you desire. You will need the following information to help you through the menus:

- a. To repeat your choices: Press \*
- b. To return to the previous menu: Press #
- c. To end the call simply hang up

When entering amounts for transfers use the star key (\*) as the decimal. For example, \$25.00 is entered as 25\*00; \$100 is entered as 100\*00.

**Be Prepared With Your Share Suffix**

You will need to know the Share Suffixes for each of your accounts and loans. These numbers can be found on your McCoy Federal monthly or quarterly statement. For your convenience we have listed them below:

- 0 - Main Share (savings)
  - 1 - Traditional IRA
  - 2 - Sub Share
  - 3 - Other Share
  - 4 - Roth IRA
  - 6 - Rollover IRA
  - 7 - Escrow Account
  - 8 - Share Draft Account (Checking)
  - 9 - Money Management Share Account (MMSA)
- Other loan suffixes can be found on your statement.